

Notes of the meeting of the Crich Medical Practice Patient Participation Group

14 January 2020 at Crich Surgery.

1. Apologies

Celia Winkworth
Susie Brighthouse
Paul Devlin
Peter Ireland
Laurence Robinson
Heather Livesey

2. Present

Frances James (FJ), Simon Barraclough (SB), Ian Whitehead (IW), Sue Paul (SP), Kate Smith (KS), David Ashton (Chair DA), Paul Clarke (Guest PC), Linda Philo (LP), Alan Richmond (AR), Colin Hoskins (CH).

3. Notes of the Annual General Meeting 14 October 2019

Matters of accuracy and arising:

The Crich Standard team is happy to supply any photos for enlargement and display.

FJ has attended and briefly addressed the Parish Council on the Dementia Group.

4. Feedback from film and marketplace event – 19 October 2019

This was a great success, with literally hundreds of people attending. So much so, that it is to be repeated on 21 March 2020, with showings at 2.00 and 3.30pm.

The group agreed:

No charge to be applied; donations only.

Catering will be tea and cake/biscuits – volunteers needed to supply these and to serve on the day. All

To arrange 100 copies of the film. Alan Deakin to be approached for advice. LP

The people who had stalls last time to be informed and invited again. DA

The Glebe to be booked via the church. IW

5. Wellness Network

DA addressed the group on progress so far.

The working party is now getting a sense of the links and the networks which already exist.

Major hurdles which need to be addressed for the initiative to be successful (by more people being more involved in more activities) are isolation and loneliness, and related to this, the need transport for less mobile residents.

Addressing the requirement for activities to be well-publicised, the Crich Standard and its website are a great asset, but there is a need for a more 20th century solution, that is, a large noticeboard in a well-trodden location. The practice has no objection to a larger PPG noticeboard in the waiting area. Furthermore the group discussed a village-centre noticeboard, and AR offered part of a wall at Archway House, already used to

publicise various Comrades Club events. Since there may be planning issues, KS will take to the Parish Council and AR will check prices/costs.

KS
AR

FJ reminded the group that our remit is for the surrounding villages as well as Crich, and that the Wellness Network is Crich only at present. As we progress with it, we should always consider how it might, in due course, be extended out to those villages.

Paul Clarke, newly appointed Amber Valley CVS Link Worker, told the group about his role in social prescribing.

- Paul has been employed because of an input of money for social prescribing to Primary Care Networks (PCNs).
- Clients can be referred in, or can self-refer. (See 'postcard' below).
- Paul then visits the individual and together they devise a support plan, which sets achievable goals.
- Currently he serves a population of 80,000 people, but more workers are expected to be recruited soon.
- Success is measured using the Patient Activation Measure (PAM) (for more details of this: <https://www.england.nhs.uk/personalisedcare/supported-self-management/patient-activation-measure>)
- There will be training for non-clinical staff about when and how to refer.
- Part of the initiative will be to identify gaps in local provision, and how to fill them.



6. Links with Derbyshire Carers

The contact Frances had hoped would help has changed jobs, so this matter is still ongoing.

FJ

7. Report from the Youth Group

After the success of the film, the Scouts have expressed an interest in doing something else.

A 'Lego Challenge' between local schools and the Luncheon Club was a success.

8. Report from the Dementia Group

Frances presented her written report, previously circulated.

The group decided to have a stall at the Crich fete, with First Responders again, if finance allows. It may be possible to share a stall with Active Crich for Everyone (ACE).

9. Action Plan Revision and Update

After some discussion and suggestions, it was decided to put together a draft for the next meeting.

CH
FJ
DA

10. Practice Report

The new Reception Manager started work and unfortunately then moved on to a different job. The Operations Manager will take on this role when she returns to work from Maternity (?) Leave.

Two new receptionists will be taken on.

11. Updates on Developments in the NHS locally and nationally.

PCNs – the set-up of these proceeds, but progress is slow. As we have heard, Social Prescribing link workers are being employed.

NHS England has committed to providing 2,000 clinical pharmacists in general practice by 2020-21. There are already over 810 in post full time. Their role is not to dispense, more to review the 500,000 prescriptions per year expected to be produced by a typical GP practice. (A blog post on this initiative can be found at <https://www.england.nhs.uk/blog/this-is-good-news-for-patients-and-gps>).

**12. Date of Next Meeting
Tuesday 19 May at 10.30, Crich Surgery**

13. AOB

AR spoke movingly about support initiatives available locally, or not, for those with Prostate Cancer. The group agreed to add a paragraph to the action plan to support in any way appropriate, those with this disease. CH
AR

The National Association for Patient Participation (NAPP) conference is on June 6 this year, at a venue to be decided but probably in a central location. Agreed to sent up to two delegates if finance permits: volunteers welcome. All